

Customer Complaint Form (Online Purchases)

Use this **customer complaint form sample** to efficiently address issues related to online purchases. It helps businesses gather detailed feedback, ensuring faster resolution and improved customer satisfaction. This form is essential for maintaining trust and boosting repeat sales in e-commerce.

Full Name

Email Address

Order Number

Date of Purchase

Type of Issue

--Please Select--

Describe Your Issue

Please provide details of the issue...

Preferred Resolution

--Please Select--

Attachments (optional)

Choose File No file selected

Submit Complaint