

# Hotel Guest Satisfaction Survey

Gather valuable feedback from guests with a **Hotel guest satisfaction survey** using the Net Promoter Score (NPS) method. This survey helps measure customer loyalty and identify areas for service improvement. Enhance your hotel's reputation by understanding and acting on guest preferences.

1. How likely are you to recommend our hotel to a friend or colleague?

On a scale of 0 (Not at all likely) to 10 (Extremely likely):

☐ 0 ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10

2. What could we do to improve your experience?

3. What did you enjoy most about your stay?

4. Please rate the following aspects:

| Service            | Poor                  | Fair                  | Good                  | Excellent             |
|--------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Room cleanliness   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Staff friendliness | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Facilities         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Your email (optional):

Submit Survey