

Employee Performance Customer Satisfaction Assessment Form

The **employee performance customer satisfaction assessment form** sample is designed to effectively evaluate the impact of staff interactions on client experiences. This form helps organizations gather valuable feedback, ensuring continuous improvement in service quality. Utilizing this assessment promotes enhanced employee accountability and drives higher customer satisfaction rates.

Employee & Customer Information	
Employee Name:	<input type="text"/>
Department/Position:	<input type="text"/>
Date of Interaction:	<input type="text"/>
Customer Name (Optional):	<input type="text"/>
Assessment Criteria	
Criteria	Rating (1 - Poor, 5 - Excellent)
Professionalism	<div>1</div>
Communication Skills	<div>1</div>
Problem Resolution	<div>1</div>
Timeliness	<div>1</div>
Overall Satisfaction	<div>1</div>
Comments & Suggestions	
Additional Comments:	<div></div>

Thank you for your feedback! Your input helps us improve our service quality.

Submit Assessment