

Customer Service Interview Evaluation Form Sample Download

Download our **customer service interview evaluation form** sample to streamline your hiring process. This form helps assess candidates' communication skills, problem-solving ability, and customer-focused attitude effectively. Use it to ensure a consistent and objective evaluation during interviews.

Download Sample Form (DOCX)

Sample Interview Evaluation Form Preview

Criteria	Rating (1-5)	Comments
Communication Skills		
Problem-Solving Ability		
Customer Focus & Attitude		
Teamwork		
Experience & Knowledge		
Adaptability		
Overall Impression		

Final Recommendation

- ☐ Highly Recommend
- ☐ Recommend
- ☐ Recommend with Reservations
- ☐ Do Not Recommend