

# Customer Satisfaction Feedback Survey Form

Gather valuable insights with our **customer satisfaction feedback survey form** sample designed specifically for retail stores. This template helps measure customer experiences and identify areas for improvement. Enhance service quality and boost loyalty by understanding your shoppers' needs better.

## Store Location Visited:

## Date of Visit:

## How helpful was our staff?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 (Very Helpful)

## How would you rate the cleanliness of the store?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 (Very Clean)

## Were the products you looked for available?

## How would you rate your checkout experience?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 (Excellent)

## Overall, how satisfied are you with your experience?

- ☐ 1
- ☐ 2
- ☐ 3

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 5 (Very Satisfied)

**What can we improve?**

**Would you recommend us to friends or family?**

**Your Email (optional):**

Submit Feedback