

Customer Feedback Questionnaire for Online Shopping Experience

Collect valuable insights with our **customer feedback questionnaire** designed to evaluate your online shopping experience. This survey helps identify areas of improvement and enhance overall satisfaction. Your honest responses ensure a seamless and enjoyable shopping journey.

1. Overall Experience

How satisfied are you with your overall online shopping experience?

Very Satisfied



2. Website Navigation

How easy was it to find the products you were looking for?

Very Easy



3. Product Information

Was the product information clear and sufficient?

Yes No

4. Checkout Process

How satisfied were you with the checkout process?

Very Satisfied



5. Delivery Experience

How would you rate the timeliness of the delivery?

Excellent



6. Additional Comments

Please share any additional feedback or suggestions:

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