

Telecom Service Quality Satisfaction Survey Sample

Conducting a **telecom service quality satisfaction survey** provides valuable insights into customer experiences and expectations. This survey sample helps identify areas of improvement and ensures enhanced service delivery. Gathering customer feedback effectively supports telecom companies in maintaining high satisfaction levels.

Personal Information

Full Name (optional):

Age Group:

-- Select --

Service Quality Feedback

1. Which of our services do you use? (Select all that apply)

- Mobile
- Internet
- TV
- Landline

2. How satisfied are you with our network coverage?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

3. How do you rate the speed and reliability of our services?

-- Select --

4. How satisfied are you with our customer support?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Additional Feedback

5. What improvements would you like to see?

6. Would you recommend our services to others?

-- Select --

Submit