

Customer Satisfaction Assessment Form

Our **customer satisfaction assessment form** sample is designed to efficiently gather valuable feedback on product and service quality. This form helps businesses identify strengths and areas for improvement, ensuring a better customer experience. Implementing it supports ongoing enhancement of customer satisfaction and loyalty.

Name (optional):

Your name

Email (optional):

you@email.com

Product/Service Purchased:

e.g., ABC Software Suite

Overall Satisfaction:

- 1
- 2
- 3
- 4
- 5 (Very Satisfied)

How would you rate the quality of our product/service?

Select

What can we do to improve your experience?

Your suggestions

How likely are you to recommend us?

- 1
- 2
- 3
- 4
- 5 (Extremely likely)

Submit

