

Customer Satisfaction Assessment Form

Our **customer satisfaction assessment form** sample is designed to efficiently gather valuable feedback on product and service quality. This form helps businesses identify strengths and areas for improvement, ensuring a better customer experience. Implementing it supports ongoing enhancement of customer satisfaction and loyalty.

Name (optional):

Email (optional):

Product/Service Purchased:

Overall Satisfaction:

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 (Very Satisfied)

How would you rate the quality of our product/service?

What can we do to improve your experience?

How likely are you to recommend us?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5 (Extremely likely)

