

Post-Purchase Customer Satisfaction Assessment Form

Enhance your understanding of customer experiences with this **post-purchase customer satisfaction assessment form sample**. It is designed to gather valuable feedback efficiently, helping businesses improve products and services. Use this form to measure satisfaction and identify areas for growth after purchase.

Customer Information

Name (optional):

Email (optional):

Date of Purchase:

Satisfaction Assessment

How satisfied are you with your recent purchase?

--Please select--

How would you rate the quality of the product/service?

- Excellent
- Good
- Average
- Poor
- Very Poor

How likely are you to recommend our product/service to others?

- Definitely
- Probably
- Not Sure
- Probably Not
- Definitely Not

What can we do to improve your experience?