

Post-Purchase Customer Satisfaction Assessment Form

Enhance your understanding of customer experiences with this **post-purchase customer satisfaction assessment form sample**. It is designed to gather valuable feedback efficiently, helping businesses improve products and services. Use this form to measure satisfaction and identify areas for growth after purchase.

Customer Information

Name (optional):

Email (optional):

Date of Purchase:

Satisfaction Assessment

How satisfied are you with your recent purchase?

How would you rate the quality of the product/service?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor
- ☐ Very Poor

How likely are you to recommend our product/service to others?

- ☐ Definitely
- ☐ Probably
- ☐ Not Sure
- ☐ Probably Not
- ☐ Definitely Not

What can we do to improve your experience?

Submit