

Outpatient Healthcare Satisfaction Survey Sample Questions

Our **outpatient healthcare satisfaction** survey sample questions are designed to capture patient feedback efficiently and effectively. These questions focus on key areas such as quality of care, staff responsiveness, and overall experience. Utilizing this survey helps healthcare providers improve services and patient outcomes.

Sample Survey Questions

1. How would you rate the ease of scheduling your appointment?
2. Were you satisfied with the wait time before seeing the healthcare provider?
3. How courteous and helpful was the reception staff?
4. Did the healthcare provider listen carefully to your concerns?
5. How well did the provider explain your diagnosis and treatment options?
6. Were all your questions and concerns addressed during your visit?
7. How would you rate the cleanliness and comfort of the facility?
8. How satisfied were you with the overall care you received?
9. Would you recommend our outpatient services to friends and family?
10. Do you have suggestions or comments on how we can improve our services?