

Customer Service Training Feedback Form Sample

Enhance your support team's performance with this **customer service training feedback form sample**, designed to gather valuable insights. It helps organizations evaluate training effectiveness and identify areas for improvement. Use this form to ensure your customer service excels consistently.

Participant Information

Name:

Department:

Training Date:

Feedback

1. How would you rate the overall content of the training?

 Select

2. How would you rate the trainer's delivery and knowledge?

 Select

3. Was the training relevant to your job?

 Select

4. What improvements would you suggest?

5. Additional comments: