

Customer Satisfaction Form Sample for Online Purchase Experience

Improve your online store with our **customer satisfaction form** sample designed to capture detailed feedback on purchase experiences. This form helps identify areas for enhancement, ensuring a seamless shopping journey. Collect valuable insights to boost customer loyalty and drive sales growth.

Purchase Information

Order Number:

Date of Purchase:

Shopping Experience

How satisfied were you with the website navigation?

Very Satisfied

How easy was it to find the product you were looking for?

Very Easy

How satisfied were you with the checkout process?

Very Satisfied

Product Satisfaction

Did the product match the description on the website?

☐ Yes ☐ No

How satisfied are you with the quality of the product?

Very Satisfied

Delivery Experience

Was your order delivered on time?

☐ Yes ☐ No

Rate your overall delivery experience:

Excellent

Additional Comments

Please let us know how we can improve your experience:

Submit Feedback