

# Short Customer Satisfaction Questionnaire for Small Businesses

A **short customer satisfaction questionnaire** is an essential tool for small businesses to quickly gather valuable feedback. It helps identify customer needs and improve service quality effectively. This concise survey ensures higher response rates and actionable insights.

Customer Satisfaction Survey

Name (optional):

**1. How would you rate your overall experience with our business?**

- Excellent
- Good
- Average
- Poor

**2. Were you satisfied with the quality of our products/services?**

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied

**3. Would you recommend us to others?**

- Definitely
- Maybe
- No

**4. Any additional comments or suggestions?**

Submit