

# Short Customer Satisfaction Questionnaire for Small Businesses

A **short customer satisfaction questionnaire** is an essential tool for small businesses to quickly gather valuable feedback. It helps identify customer needs and improve service quality effectively. This concise survey ensures higher response rates and actionable insights.

## Customer Satisfaction Survey

Name (optional):

### 1. How would you rate your overall experience with our business?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor

### 2. Were you satisfied with the quality of our products/services?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied

### 3. Would you recommend us to others?

- ☐ Definitely
- ☐ Maybe
- ☐ No

### 4. Any additional comments or suggestions?

Submit