

Service Quality Survey Template for Healthcare Clinics

Our **service quality survey template** for healthcare clinics is designed to efficiently capture patient feedback and improve care standards. This customizable template helps clinics identify strengths and areas for improvement in service delivery. Implementing this survey enables better patient satisfaction and enhanced clinical outcomes.

Patient Information (Optional)

Age:

Gender:

Prefer not to say

Service Quality Evaluation

1. How would you rate the cleanliness of the clinic?

☐ 1 - Very Poor ☐ 2 ☐ 3 ☐ 4 ☐ 5 - Excellent

2. How would you rate the friendliness and professionalism of the staff?

☐ 1 - Very Poor ☐ 2 ☐ 3 ☐ 4 ☐ 5 - Excellent

3. Did you feel you were listened to and your needs addressed by the healthcare provider?

☐ Yes ☐ No

4. How satisfied are you with the explanation of your treatment or diagnosis?

☐ 1 - Very Unsatisfied ☐ 2 ☐ 3 ☐ 4 ☐ 5 - Very Satisfied

5. How likely are you to recommend our clinic to others?

☐ 1 - Not Likely ☐ 2 ☐ 3 ☐ 4 ☐ 5 - Extremely Likely

6. Additional Comments or Suggestions:

Please share your feedback here...

Submit Survey