

Training Effectiveness Survey Form Sample

Improve your customer service quality with our **training effectiveness survey form sample**, designed to evaluate staff performance and identify skill gaps. This survey helps gather valuable feedback from trainees to enhance future training sessions. Use it to ensure continuous improvement in customer service delivery.

Participant Information

Name (optional):

Department:

Date of Training:

Training Evaluation

1. How would you rate the overall quality of the training?

- ☐ Excellent
☐ Good
☐ Fair
☐ Poor

2. Were the training objectives clearly defined?

- ☐ Yes
☐ No

3. How relevant was the training content to your daily tasks?

- ☐ Very Relevant
☐ Somewhat Relevant
☐ Not Relevant

4. How effective was the trainer in delivering the material?

- ☐ Excellent
☐ Good
☐ Fair
☐ Poor

Feedback & Suggestions

5. What new skills or knowledge did you gain from this training?

6. How can we improve future training sessions?

Submit Survey