

Student Satisfaction Evaluation Questionnaire for Academic Support

The **student satisfaction evaluation questionnaire** is designed to gather feedback on the quality and effectiveness of academic support services. It helps institutions identify areas for improvement to enhance the learning experience. This tool ensures that student voices are integral to maintaining high standards in academic assistance.

Personal Information (Optional)

Name:

Student ID:

Program of Study:

Year: Select

Evaluation of Academic Support Services

1. How satisfied are you with the availability of academic support services?

- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

2. How helpful have you found the academic support staff?

- Very helpful
- Helpful
- Neutral
- Unhelpful
- Very unhelpful

3. How timely is the academic support you receive?

- Always
- Usually
- Sometimes
- Rarely
- Never

4. How would you rate the overall quality of academic support resources (e.g., tutoring, workshops, online resources)?

- Excellent
- Good
- Average
- Poor
- Very poor

Suggestions and Comments

What improvements would you suggest for academic support services?

Any other comments?

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