

Restaurant Customer Complaint Resolution Survey

Our **restaurant customer complaint resolution survey** is designed to gather valuable feedback on how effectively we address and resolve issues. Your responses help us improve service quality and ensure every dining experience meets your expectations. We appreciate your honest input to enhance customer satisfaction.

1. Have you made a complaint to our restaurant during your recent visit?

☐ Yes
☐ No

2. How satisfied were you with how your complaint was handled?

☐ Very satisfied
☐ Satisfied
☐ Neutral
☐ Dissatisfied
☐ Very dissatisfied

3. Was the resolution provided in a timely manner?

☐ Yes
☐ No
☐ Not Applicable

4. Was our staff courteous and attentive while handling your complaint?

☐ Yes
☐ No
☐ Not Applicable

5. Please provide any additional comments or suggestions to help us improve:

Submit Survey