

Internal Customer Service Evaluation Form Sample

This **internal customer service evaluation form sample** is designed to assess the quality and efficiency of support provided within an organization. It helps identify areas for improvement by gathering feedback from employees who rely on internal services. Utilizing this form ensures enhanced communication and satisfaction among departments.

Your Department:

Service Department Evaluated:

Date:

YYYY-MM-DD

Evaluation Criteria

Responsiveness:

Select Rating

Professionalism:

Select Rating

Knowledge:

Select Rating

Communication:

Select Rating

Efficiency:

Select Rating

What did the service department do well?

Suggestions for improvement:

Additional Comments:

Submit Evaluation