

Hotel Guest Customer Satisfaction Assessment Form

Improve your hospitality services with this **hotel guest customer satisfaction assessment form sample**, designed to capture valuable feedback efficiently. This form helps identify guest preferences and areas needing enhancement to ensure a superior stay experience. Utilize this tool to boost customer loyalty and hotel reputation.

Guest Information

Full Name:

Room Number:

Date of Stay:

Assessment

1. How would you rate your check-in experience?

Excellent

Good

Average

Poor

2. How satisfied were you with the room cleanliness?

Excellent

Good

Average

Poor

3. How would you rate the hotel staff's friendliness?

Excellent

Good

Average

Poor

4. How satisfied were you with the amenities provided?

Excellent

Good

Average

Poor

5. Would you recommend our hotel to others?

Yes

No

Additional Comments

Please share any suggestions or comments:

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