

# Hotel Guest Customer Satisfaction Assessment Form

Improve your hospitality services with this **hotel guest customer satisfaction assessment form sample**, designed to capture valuable feedback efficiently. This form helps identify guest preferences and areas needing enhancement to ensure a superior stay experience. Utilize this tool to boost customer loyalty and hotel reputation.

## Guest Information

Full Name:

Room Number:

Date of Stay:

## Assessment

1. How would you rate your check-in experience?

Excellent  Good  Average  Poor

2. How satisfied were you with the room cleanliness?

Excellent  Good  Average  Poor

3. How would you rate the hotel staff's friendliness?

Excellent  Good  Average  Poor

4. How satisfied were you with the amenities provided?

Excellent  Good  Average  Poor

5. Would you recommend our hotel to others?

Yes  No

## Additional Comments

Please share any suggestions or comments:

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