

Hotel Client Satisfaction Assessment Form

This **hotel client satisfaction assessment** form sample questionnaire is designed to collect valuable feedback from guests regarding their stay experience. It helps hotels identify areas of improvement and enhance overall service quality. The concise format ensures ease of response while capturing essential insights.

Guest Information (Optional)

Name:

Room Number:

Stay Details

Length of Stay:

Select

Purpose of Visit:

Select

Rate the Following Aspects (1 - Poor | 5 - Excellent)

Aspect	1	2	3	4	5
Cleanliness of Room	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>
Friendliness of Staff	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>
Quality of Food & Beverage	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>
Room Comfort	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>
Overall Experience	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>	<div><div></div></div>

Comments and Suggestions

Please provide any additional comments or suggestions:

Submit Feedback