

Healthcare Patient Satisfaction Survey Questions Examples

Effective **healthcare patient satisfaction survey questions** help providers gather valuable feedback to improve service quality. These questions typically focus on communication, care experience, and facility environment. Implementing well-crafted surveys ensures patient needs and expectations are consistently met.

Sample Survey Questions

1. How would you rate the friendliness and courtesy of the hospital staff?
2. Were your questions and concerns addressed in a clear and understandable manner?
3. How satisfied were you with the amount of time the healthcare provider spent with you?
4. How would you rate the cleanliness and comfort of the facility?
5. Were you involved in decisions about your treatment and care?
6. How easy was it to schedule your appointment?
7. Did you experience any delays in receiving care?
8. How well were your privacy and confidentiality maintained during your visit?
9. How likely are you to recommend our healthcare facility to others?
10. Do you have any additional comments or suggestions for improvement?