

# Customer Feedback Questionnaire for Delivery Service Timeliness

Gather valuable insights on delivery speed with our **Customer feedback questionnaire for delivery service timeliness**. This survey helps identify areas for improvement to ensure prompt and reliable deliveries. Enhance customer satisfaction by understanding their expectations and experiences.

Customer Information

Name (optional):

Order Number:

Delivery Experience

1. How satisfied are you with the delivery time of your order?

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

2. Was your order delivered within the expected time frame?

Yes

3. If there was a delay, how long was it?

No delay

4. Were you promptly informed about any delays?

Yes

5. What can we do to improve our delivery timeliness?

Submit Feedback