

# Online Shopping Experience Survey Template for E-commerce

Enhance your online store with our **online shopping experience survey** template, designed to gather valuable customer feedback efficiently. This template helps identify areas for improvement and boost overall satisfaction in e-commerce platforms. Easily customizable, it supports better decision-making to optimize your sales and customer loyalty.

## Basic Information

Name (optional):

Email (optional):

## Shopping Experience

How satisfied are you with your overall shopping experience?

- ☐ Very Satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very Dissatisfied

What could we improve to enhance your shopping experience?

Which features do you find most valuable on our site? (Select all that apply)

- ☐ Easy Navigation  
☐ Product Selection  
☐ Checkout Process  
☐ Customer Support  
☐ Fast Delivery

## Recommendation

How likely are you to recommend our store to others?

Definitely

Submit Survey