

User Satisfaction Survey Questionnaire for Software Applications

Conducting a **user satisfaction survey questionnaire** for software applications helps gather valuable feedback on usability, functionality, and overall experience. This data enables developers to identify areas for improvement and enhance user engagement. Accurate insights from such surveys contribute to the continuous optimization of software products.

Basic Information

Name (optional):

Email (optional):

Software Usage

How often do you use the software?

Which features do you use most frequently? (Select all that apply)

☐ Feature 1

☐ Feature 2

☐ Feature 3

☐ Feature 4

Satisfaction Ratings

How satisfied are you with the following aspects?
Ease of Use:

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

Functionality:

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

Performance:

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

Support and Documentation:

☐ Very Satisfied

☐ Satisfied

☐ Neutral

- ☐ Dissatisfied
- ☐ Very Dissatisfied

Open Feedback

What improvements would you like to see in the software?

Additional comments or suggestions:

Submit