

Telemedicine Healthcare Satisfaction Survey Template

Our **telemedicine healthcare satisfaction survey template** is designed to capture patient feedback accurately and efficiently, helping healthcare providers improve virtual care services. This template focuses on key aspects such as ease of use, communication quality, and overall patient experience. Using this tool can enhance service delivery and increase patient trust in telemedicine solutions.

General Information

Age:

Gender: Prefer not to say

Ease of Use

How easy was it to use the telemedicine platform?

- Very easy
- Easy
- Neutral
- Difficult
- Very difficult

Communication Quality

How would you rate the quality of communication with your healthcare provider?

- Excellent
- Good
- Fair
- Poor
- Very Poor

Overall Experience

Overall, how satisfied are you with the telemedicine service?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

What improvements would you suggest?