

Online Purchase Feedback Response Form Sample

Use this **online purchase feedback response form** sample to efficiently gather customer insights and improve your e-commerce services. The form is designed for easy completion, ensuring clients can quickly share their experiences and suggestions. Implementing this feedback tool helps enhance product quality and customer satisfaction.

Customer Information

Name (optional):

Email (optional):

Order Number:

Purchase Experience

How would you rate your purchase experience?

--Select--

Please share your comments or suggestions:

Product Satisfaction

Are you satisfied with the product(s) received?

☐ Yes

☐ No

If no, please specify what can be improved:

Future Intentions

How likely are you to purchase from us again?

--Select--

Submit Feedback