

Customer Complaint Form: Defective Product

Use this **customer complaint form** sample to efficiently document and address defective product complaints. It ensures all necessary details are captured for quick resolution. Streamline your feedback process and improve customer satisfaction with this template.

Customer Name:

Email / Phone Number:

Product Name / Model:

Purchase Date:

Order Number (if any):

Description of the Defect:

Please describe the defect or issue with the product.

Preferred Resolution:

Replacement 

Additional Comments / Information:

Any other details or requests?

Our support team will review your complaint and contact you within 2 business days. Thank you for helping us improve our products and services.

Submit Complaint