

Restaurant Customer Satisfaction Survey Questions

Conducting a **restaurant customer satisfaction survey** helps gather valuable feedback to improve service quality and dining experience. These questions focus on food taste, service speed, staff friendliness, and overall ambiance. Regular surveys enable restaurants to address customer needs effectively and boost loyalty.

Food Quality

1. How would you rate the taste and quality of the food?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor

Service and Staff

2. How satisfied were you with the speed of service?

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied

3. How friendly and courteous was our staff?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor

Restaurant Ambiance

4. How would you rate the cleanliness and ambiance of our restaurant?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor

Overall Experience

5. How likely are you to recommend our restaurant to others?

- ☐ Very Likely
- ☐ Likely
- ☐ Unlikely
- ☐ Very Unlikely

6. Please provide any additional comments or suggestions:

Submit Survey