

# IT Service Feedback Survey for Remote Employees

Participate in our **IT service feedback survey** designed specifically for remote employees to help us improve the quality and efficiency of our IT support. Your input is essential for enhancing remote work technology and ensuring seamless connectivity. Share your experience to make our IT services more responsive and effective.

## General Information

Name (optional):

Department:

Location:

## IT Support Experience

How satisfied are you with the response time of IT support?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

How would you rate the effectiveness of solutions provided by IT support?

 Excellent

Which areas need the most improvement? (Check all that apply)

- Response Time
- Communication
- Technical Knowledge
- Remote Support Tools
- Other

If other, please specify:

## Additional Feedback

Please share any additional comments or suggestions to improve our IT service for remote employees:

**Submit Survey**