

Downloadable Customer Service Evaluation Form Sample

Enhance your feedback process with this **downloadable customer service evaluation form sample**, designed to streamline the assessment of client interactions. Easily editable and practical, it helps in identifying key areas for service improvement. Download now to start collecting actionable customer insights.

Customer Service Evaluation Form Sample

Customer Information

Name:

Date of Interaction:

Contact Method:

Phone

Evaluation Criteria

Friendliness:

1

2

3

4

5

Knowledge:

1

2

3

4

5

Resolution Speed:

1

2

3

4

5

Overall Satisfaction:

1

2

3

4

5

Comments & Suggestions

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