

Customer Service Applicant Feedback Form Example

Use this **customer service applicant feedback form** example to streamline evaluating candidates effectively. It helps collect structured feedback, ensuring a consistent and fair hiring process. Implementing this form improves decision-making and enhances the overall recruitment experience.

Applicant Information

Applicant Name:

Position Applied For:

Interviewer Name:

Assessment Criteria

1. Communication Skills:

Excellent Good Average Poor

2. Problem-solving Ability:

Excellent Good Average Poor

3. Customer Focus:

Excellent Good Average Poor

4. Teamwork:

Excellent Good Average Poor

5. Adaptability:

Excellent Good Average Poor

Strengths

Describe the strengths of the candidate

Areas for Improvement

Describe the areas for improvement

Overall Recommendation

Strongly Recommend Recommend Neutral Do Not Recommend

Submit Feedback