

Customer Service Applicant Feedback Form Example

Use this **customer service applicant feedback form** example to streamline evaluating candidates effectively. It helps collect structured feedback, ensuring a consistent and fair hiring process. Implementing this form improves decision-making and enhances the overall recruitment experience.

Applicant Information

Applicant Name:

Position Applied For:

Interviewer Name:

Assessment Criteria

1. Communication Skills:
☐ Excellent ☐ Good ☐ Average ☐ Poor

2. Problem-solving Ability:
☐ Excellent ☐ Good ☐ Average ☐ Poor

3. Customer Focus:
☐ Excellent ☐ Good ☐ Average ☐ Poor

4. Teamwork:
☐ Excellent ☐ Good ☐ Average ☐ Poor

5. Adaptability:
☐ Excellent ☐ Good ☐ Average ☐ Poor

Strengths

Areas for Improvement

Overall Recommendation

☐ Strongly Recommend ☐ Recommend ☐ Neutral ☐ Do Not Recommend