

# Customer Satisfaction Questionnaire for Delivery Service

Gather valuable insights with our **customer satisfaction questionnaire** designed specifically for delivery services. It helps identify strengths and areas for improvement to enhance overall customer experience. Ensure timely and efficient deliveries while meeting customer expectations effectively.

## General Information

Name (optional):

Date of Delivery:

Order Number:

## Delivery Experience

How satisfied are you with the punctuality of your delivery?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Was your package delivered in good condition?

- Yes
- No

Rate the professionalism of the delivery staff:

 Excellent ▾

## Additional Comments

Please provide any additional comments or suggestions:

**Submit**