

Customer Satisfaction Questionnaire for Delivery Service

Gather valuable insights with our **customer satisfaction questionnaire** designed specifically for delivery services. It helps identify strengths and areas for improvement to enhance overall customer experience. Ensure timely and efficient deliveries while meeting customer expectations effectively.

General Information

Name (optional):

Date of Delivery:

Order Number:

Delivery Experience

How satisfied are you with the punctuality of your delivery?

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

Was your package delivered in good condition?

☐ Yes

☐ No

Rate the professionalism of the delivery staff:

Excellent

Additional Comments

Please provide any additional comments or suggestions:

Submit