

Customer Feedback Questionnaire for Hotel Stay Satisfaction

Enhance your hotel's service quality with our comprehensive **customer feedback questionnaire** designed to gauge guest satisfaction during their stay. This tool captures valuable insights on various aspects of the hotel experience, enabling targeted improvements. Collecting honest guest opinions helps ensure a memorable and comfortable visit for all patrons.

Guest Information (Optional)

Name:

Room Number:

Rate Your Experience

1. How would you rate your overall stay?

- ☐ Excellent
☐ Good
☐ Average
☐ Poor

2. How satisfied were you with the cleanliness of your room?

- ☐ Very Satisfied
☐ Satisfied
☐ Neutral
☐ Dissatisfied

3. How would you rate the friendliness of the hotel staff?

- ☐ Excellent
☐ Good
☐ Fair
☐ Poor

4. Please rate the quality of our hotel facilities (e.g., gym, pool, restaurant):

- ☐ Excellent
☐ Good
☐ Fair
☐ Poor

Additional Feedback

5. What could we improve to make your next stay better?

6. Additional comments or suggestions:

Submit Feedback