

# Customer Assessment Form Sample for Complaint Resolution

Our **customer assessment form sample** is designed to streamline the complaint resolution process by gathering clear and detailed feedback. It helps organizations identify issues quickly and implement effective solutions. Using this form ensures a structured approach to improving customer satisfaction.

Customer Information

Full Name:

Email Address:

Contact Number:

Complaint Details

Date of Incident:

Nature of Complaint:

Select

Complaint Description:

Resolution Assessment

How satisfied are you with the resolution?

☐ Very Satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very Dissatisfied

How can we improve our service?

Submit Feedback