

Retail Customer Experience Survey: Curbside Pickup

Our **retail customer experience survey** evaluates satisfaction levels with curbside pickup services, ensuring convenience and efficiency. This feedback helps retailers enhance service quality and customer satisfaction. Participate to voice your opinions and improve future shopping experiences.

1. How satisfied were you with our curbside pickup service?

☐ Very satisfied

☐ Satisfied

☐ Neutral

☐ Dissatisfied

☐ Very dissatisfied

2. How would you rate the speed of service at curbside pickup?

Excellent

3. Was the order accurate and complete?

☐ Yes

☐ No

4. How likely are you to use our curbside pickup again?

☐ Very likely

☐ Likely

☐ Neutral

☐ Unlikely

☐ Very unlikely

5. Additional comments or suggestions

Please share your feedback...

Submit Survey