

Hotel Customer Service Evaluation Form

This **hotel customer service evaluation form sample doc** provides a structured template to assess guest satisfaction and service quality. It helps hotels identify areas for improvement and enhance overall customer experience. Using this form ensures consistent feedback collection and effective service management.

Guest Information

Name:

Room Number:

Date of Stay:

Service Evaluation

Front Desk Service:

☐ Excellent

☐ Good

☐ Average

☐ Poor

Room Cleanliness:

☐ Excellent

☐ Good

☐ Average

☐ Poor

Restaurant & Food Quality:

☐ Excellent

☐ Good

☐ Average

☐ Poor

Staff Courtesy:

☐ Excellent

☐ Good

☐ Average

☐ Poor

Overall Experience:

☐ Excellent

☐ Good

☐ Average

☐ Poor

Additional Comments

Please share any suggestions or comments:

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