

# Hotel Customer Service Evaluation Form

This **hotel customer service evaluation form sample doc** provides a structured template to assess guest satisfaction and service quality. It helps hotels identify areas for improvement and enhance overall customer experience. Using this form ensures consistent feedback collection and effective service management.

## Guest Information

Name:

Room Number:

Date of Stay:

## Service Evaluation

### Front Desk Service:

Excellent  Good  Average  Poor

### Room Cleanliness:

Excellent  Good  Average  Poor

### Restaurant & Food Quality:

Excellent  Good  Average  Poor

### Staff Courtesy:

Excellent  Good  Average  Poor

### Overall Experience:

Excellent  Good  Average  Poor

## Additional Comments

Please share any suggestions or comments:

**Submit Evaluation**