

Customer Experience Feedback Survey

Enhance your online store by utilizing this **customer experience feedback** survey form sample, designed specifically for e-commerce platforms. Collect valuable insights to improve products, services, and overall satisfaction. Empower your business with actionable data to drive growth and customer loyalty.

Name (optional):

Email (optional):

Shopping Experience

How easy was it to find what you were looking for?

Very easy Somewhat easy Neutral Somewhat difficult Very difficult

How satisfied are you with our product selection?

Please choose

How would you rate our checkout process?

Please choose

Delivery and Support

Did your order arrive on time?

Yes No

If you contacted customer support, how would you rate your experience?

N/A - I did not contact support

Feedback & Suggestions

What can we do to improve your experience?

Your suggestions...

How likely are you to recommend us to others?

Please choose

Submit Feedback