

Customer Experience Feedback Survey

Enhance your online store by utilizing this **customer experience feedback** survey form sample, designed specifically for e-commerce platforms. Collect valuable insights to improve products, services, and overall satisfaction. Empower your business with actionable data to drive growth and customer loyalty.

Name (optional):

Email (optional):

Shopping Experience

How easy was it to find what you were looking for?

☐ Very easy ☐ Somewhat easy ☐ Neutral ☐ Somewhat difficult ☐ Very difficult

How satisfied are you with our product selection?

How would you rate our checkout process?

Delivery and Support

Did your order arrive on time?

☐ Yes ☐ No

If you contacted customer support, how would you rate your experience?

Feedback & Suggestions

What can we do to improve your experience?

How likely are you to recommend us to others?

Submit Feedback